



# IDS Lift-Net Tech Support

## Capture a Comdata File

*Note: "jobname" will be files and folders within the "lift\_net" folder that correspond to the building or complex name or address.*

1. Log in as an "IDS Administrator" (default IDS admin password is User ID = "abc", Password = "def")
2. Click on "System"
3. Click on "Expert Computer Setup"
4. Click on "Show Comport Data"
5. Select a com port you want to capture data from.
6. A communications data file will be created.

This file will be located in the `c:\lift_net\(jobname)\commda port number\.txt` file. (example: `c:\lift_net\sea_tac\commda01.txt`)

7. Send this file to Lift-Net Tech Support.

Additional info can be found on page 59 of the LN Administrator Manual.